

Your new Lumo home includes fast and easy DNA Netti internet access

The internet and cable TV access at Lumo homes is provided by DNA. You have access to DNA Netti broadband. The basic-speed internet access is included in your rent.

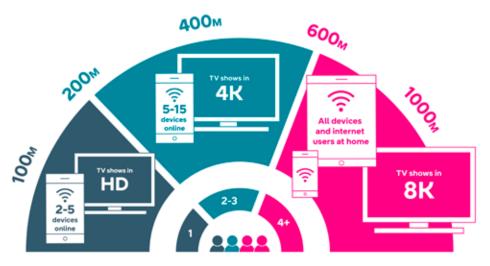
Activate your internet access effortlessly

Call 0800 550 044

The DNA Sales Service is available on weekdays Mon–Fri 9.00–20.00 and Sat 10.00–16.00. You can also activate your access online at dna.fi/lumo-english or by visiting the nearest DNA Kauppa shop. To use the internet, you need to have a Wi-Fi modem that meets the standards of the broadband technology available for your home. When you search for your address at dna.fi/lumo-english, you can see which modem is suitable for your broadband. When you purchase a modem from DNA, your internet access will work as intended and your devices will be connected securely.

Choose the internet speed that suits your household the best

The choice of speed depends on the number of people using the internet, the ways of using it, and your home size.



Use your DNA customer benefits when activating the internet access

When you subscribe to additional internet speed, you can get DNA Matkanetti mobile internet access at a discount When you are using DNA Netti at a speed of at least 200M, you can get DNA Matkanetti mobile internet access at a customer price of €5/month for 12 months. The speed of the Matkanetti 4G access ranges from 50 Mbit/s to 100 Mbit/s, The mobile internet access is excellent for a laptop or tablet. With a USB modem, the mobile internet works wonderfully at a cottage, for example. See all of DNA's valuable customer benefits: dna.fi/asiakasedut

DNA cable TV

You have access to all the basic channels of DNA cable TV in your home, without registration. To activate cable TV, you will need a TV set labelled Cable Ready HD, a set-top box or the DNA TV Hubi service. You only need to perform a channel search. DNA offers a wide selection of pay-TV channels and streaming services.



If you need help with the installation, the **DNA Asennusmestari** service can assist you. <u>Call us free of charge at 0800 304 010, chat with us at dna.fi/asennusmestari or invite our technician</u>

on a house call!

We answer phone calls on weekdays 8.00–18.00 and on Saturdays 9.00–16.30